

Bestuur van Vereniging van Eigenaren Belvédèrebos
p/a Belvédèrebos 6
2715VA Zoetermeer
Zoetermeer, 10 juli 2024



Dear members,

On behalf of the Owners' Association, our office will inform you as follows.

At the AGM of January 11 this year, the AGM decided to award the lift renovation contract to Orona based on the updated quotation. Unfortunately, the order was only given to Orona by the previous manager on March 15, so the renovation is scheduled for the end of this year.

There has been a clearly noticeable increase in elevator problems this year, especially in low-rise buildings. These problems keep recurring and for which, as it seems, no structural solution can be found. As manager and board, we understand that members would like to be informed about this, but unfortunately, despite all these problems and the almost daily presence of lift technicians, it remains remarkably quiet from Orona to the manager/association. No information is provided in any way regarding the nature and reason of disruptions. When asked, a technical answer is returned from which it is not possible to deduce what the problems really are.

The renovation that has already been carried out in the high-rise buildings also does not appear to be sufficient to reduce the number of disruptions. The board continues to ask Orona questions to gain clarity. However, this takes longer than expected.

We thank you in advance for your understanding.

Yours sincerely,

On behalf of VvE Belvédèrebos 1 to 246 in Zoetermeer